



# **ENHANCEMENT OF THE BUSINESS ENVIRONMENT IN THE SOUTHERN MEDITERRANEAN**





# E-Gov Services Summary & Takeaways

Jerusalem December 5<sup>th</sup> 2016





# General observations



## Critical success factors:

- Understanding the demand for relevant e-Gov Services at all public sector levels
- Time-to-market
- Engaging the private sector
- Sanction (regulation, legal framework)
- Simplicity
  - Supporting mobile solutions
  - Relevant services



# E-ID



- Mobile e-ID solutions are coming of age
- Achieving cross border interop is challenging
- Simplicity & accessibility is critical for secure & usable e-Gov services
- Front (user) and Back (provider) side interest might be understood
  - Recognizing and understanding the stakeholders is a given starting point for any effort
- A holistic viewpoint & understanding the relevance is key
- Consensus, a supporting legal framework & a connectivity layer are recommended





# Sharing data & Open Data



- You need to differentiate between shared data & open data; they might not be the same
- Best practice? Common services that are established as “facilitators” for those in need of a particular data set
- Organizational differences and requests need to be understood
- Sanction is achieved through regulation, policies and governance
- In Europe – the General Data Protection Regulation must be understood and adhered to.
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# Call to action & next steps



- Accelerate the collaboration
- Benchmark existing solutions with the specific requirements and situation in Israel
- Setting up small scale projects might constitute a way forward:
  - Pilots as the means to explore and innovate



**Thank you for your attention**

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